



SPECIAL ANNOUNCEMENT

For a LIMITED time, we also have the following VERY special offer (for the first new 200 BEST telecom members), exclusively for fellow Platinum Bartercard members as well as a limited release for other Bartercard members. This is one of the most exciting telecommunications offers to hit Bartercard for a very long time and will not last long; this offer is open to:

1. Platinum card holders (up to 80 new customers); and
 2. then Brokerages, national office and group staff members (up to 40 new customers);
 3. then Gold card holders (up to 40 new customers); and
 4. and Green card members (up to 40 new customers) ... any unused will be open to any from the end of March 2009.
- **Price Match Telstra Home Line Ultimate (full trade), \$89.90 per month, FULL TRADE^{*1, *2}** for base plan fee:-
- Full Trade Package rental, including:-
 - Telephone line rental;
 - Unlimited local calls, eg. calls to other phone lines in your area code; and
 - Unlimited national calls, eg. calls to any other non-mobile line Australia.
 - Offer does not include the following items, eg. there is no Bartercard component on and/or the offer is varied:-
 - calls to mobiles, special service numbers calls, eg. 1300 numbers and international calls – billed in cash – see note *2 below at bottom of page for details on mobile rates; and
 - add T\$8 per line for business lines (the offer is based on residential line prices); and
 - ISDN lines have \$0 Trade ; offer applies only to Standard Telephone Services, eg. PSTN lines.
- **add BROADBAND**
 You may also add the following price match Home Broadband packages, **FULL TRADE^{*1, *3}** for base plan fee:-
- | | |
|---------------------------------|---------------------|
| • Broadband 256/64 - 200MB | T\$29.95 per month |
| • Broadband 256/64 - 12,000MB | T\$59.95 per month |
| • Broadband 512/128 - 400MB | T\$39.95 per month |
| • Broadband 1500/256 - 600MB | T\$59.95 per month |
| • Broadband 1500/256 - 12,000MB | T\$69.95 per month |
| • Broadband 1500/256 - 25,000MB | T\$79.95 per month |
| • Broadband 8192/384 - 35,000MB | T\$149.95 per month |

To proceed, simply complete and return the attached forms to us and we'll take care of everything else for you. Please ensure that the forms are completed in full avoid your order being rejected.

CUSTOMER SERVICE

1 March 2009

*1 All packages are prepaid in a minimum of 1 year increments, up to 5 years.

*2 Calls to mobiles – cash rates – international per <http://www.bestit.net.au>:-

- Capped calls to Telstra mobiles Capped at 50c up to 20 min, then 5c per min thereafter
- Calls to Telstra mobiles 5c per min - charged per 30 second block (plus 39c call connection fee)
- Capped calls to non-Telstra mobiles Capped at \$1.75 up to 20 min, then 37c per min thereafter
- Calls to non-Telstra mobiles 37c per min - charged per 30 second block (plus 39c call connection fee)

*3 Additional usage charged at \$0.15/MB, are the only component billed in cash. Activation fee of \$299 fee applies on 1 year agreement, \$149 on 2 year agreement or free on 3 year agreement and includes a single port modem (only if you do not already have broadband). A static IP is available for an additional \$10 per month.

... Don't settle for second best

BEST Internet & Telecom Pty Ltd ★ ABN 18 127 715 360

Phone 1300 85 BEST (2378) ★ Fax 1300 85 2379 ★ Email info@besttelecom.com.au

Correspondence P O Box 1780, Southport BC QLD 4215



AUTHORITY TO CHANGE PROVIDER OF TELEPHONE SERVICES (CAF-001)

CUSTOMER DETAILS (the "Customer", "I" or "me")

Contact name: _____ DOB __ / __ / 19 __

Business details: _____ ABN _____

Service Address: _____

Postal Address: _____

NUMBER DETAILS FOR PHONE LINE PLANS

Write telephone number/s below to select of BEST telecom as your provider of phone Services.

Phone Number*1	Plan Name, eg. Ultimate, LR-050, etc	Phone Number*1	Plan Name, eg. Ultimate, LR-050, etc

NUMBER AND ADDRESS DETAILS FOR BROADBAND DETAILS

Write the phone number and address for each of the Broadband plans you would like:-

ADSL Number #1*1	Plan Name, eg. 8192/384-12000	Phone Number #2*1	Plan Name, eg. 512/128-400
Address: _____		Address: _____	

In specifying the **Plan Name**, you acknowledge that details of these have been provided to you

Please complete these items below to ensure that processing of your order is not delayed:

- attach a copy of your most recent phone bill showing the above numbers when returning this form;
- choose the agreement length you would like, eg. 1, 2, 3, 4 or 5 years (please tick a box);
activation on a 1 year agreement \$299, 2 years \$149, 3 years FREE, activation includes a modem if you do not have one for each year you bundle phone & broadband for 2 years or more, you receive \$149 CASH per year, a maximum of \$596
- complete and signed **Payment Authority & Direction** (PAD01) (page 3 & 4); and
Bartercard component is prepaid for agreement length, cash component is monthly arrears based on excess usage)
- complete and signed **Privacy Act Declaration** (page 3 & 4).

AUTHORITY TO CHANGE PROVIDER OF SERVICES

In completing this authority, BEST Internet & Telecom Pty Ltd (ABN 18 127 715 360) ("BEST" or "You") will provide me with a single bill for line rental, local calls, long distance and service & equipment charges. I certify that I have the authority and these details are correct. I understand that by nominating BEST as the preferred provider for the telephone number/s below, that BEST will become the carrier for the services listed. *1 Note, we ONLY provide service to customers that currently have Telstra lines (not applicable to Optus or Primus lines that are not active on the Telstra network – normal activation fees apply to offer service on these lines).

Signature: _____	Name: _____
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Date: __ / __ / 2 0 0 _

Due to high demand, once complete, fax this page and the above items to 1300 85 2379 for processing

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PAYMENT AUTHORITY & DIRECTION (PAD-BC)

Contact details	Name: _____		
	Position: _____ eg. director/proprietor/manager		
Organisation / entity and trading details	Individual / company _____ as trustee for (if applicable) _____ trading as _____ ABN _____		
Postal Address	_____		
Phone	_____	Fax	_____
1. Account details (mandatory)	Credit Card _____ Expiry ___ / 2 ___ or Bank BSB _____ Bank Account _____		
Credit card CCV	_____ (only applicable for credit cards)		
Cardholder name	_____		
Cardholder signature	_____		
2. Bartercard number	6009 1261 _____ Expiry Date ___ / 2 ___		
Cardholder name	_____		
Cardholder signature	_____		

I authorise and direct **BEST Internet & Telecom Pty Ltd** or its nominee to charge the Account Details with all relevant fees and charges due under my Agreement with them from an account held at the financial institution identified subject to the terms and conditions of the Direct Debit Request Service Agreement published at <http://www.bestit.net.au>.

Signature _____

Date: ___ / ___ / 2 0 0 _

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**Important Notice to Applicant(s) for Credit
(Section 18(E)(1) Privacy Act 1988)**

**Notice of Disclosure of your Credit Information to a Credit Reporting Agency
(Privacy Act 1988)**

BEST Internet & Telecom Pty Ltd ACN 127 715 360 may give information about you to a credit reporting agency, for the following purposes:

- to obtain a consumer credit report about you, and/or
- to allow the credit reporting agency to create or maintain a credit information file containing information about you.

The information is limited to:

- Identity particulars - your name, sex, address (and the previous two addresses) date of birth, name of employer, and drivers licence number.
- your application for credit or commercial credit - the fact that you have applied for credit and the amount.
- The fact that BEST Internet & Telecom Pty Ltd ACN 127 715 360 is a current credit provider to you.
- **loan repayments which are overdue by more than 60 days, and for which debt collection action has started.**
- advice that your loan repayments are no longer overdue in respect of any default that has been listed.
- information that, in the opinion of BEST Internet & Telecom Pty Ltd ACN 127 715 360 you have committed a serious credit infringement (that is, fraudulently or shown an intention not to comply with your credit obligations).
- dishonoured cheques - cheques drawn by you for \$100 or more which have been dishonoured more than once.
- that credit provided to you by BEST Internet & Telecom Pty Ltd ACN 127 715 360 has been paid or otherwise discharged.

Period to which this understanding applies

This information may be given before, during or after the provision of credit to you.

Name (please print) _____

Signature _____ Date _____

Name (please print) _____

Signature _____ Date _____

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Statement By Applicant (s) For Credit

Please read carefully before signing. Where there is more than one applicant, each applicant must sign.

1. Giving information to a Credit Reporting Agency (Section 18E(8)(c) Privacy Act 1988)

BEST Internet & Telecom Pty Ltd ACN 127 715 360 ("BEST Telecom") has informed me that it may give certain personal information about me to a credit reporting agency.

2. Access to Commercial Credit Information (Section 18L(4) Privacy Act 1988)

I/we agree that BEST Telecom may obtain information about me/us from a business which provides information about the commercial credit worthiness of persons for the purpose of assessing my/our application for consumer credit.

3. Access to Consumer Credit Information (Section 18K(1)(b), Privacy Act 1988)

I/we agree that BEST Telecom may obtain a consumer credit report containing information about me from a credit reporting agency for the purpose of assessing my/our application for commercial credit.

4. Exchange of Credit Worthiness Information (Section 18N, Privacy Act 1988)

I/we agree that BEST Telecom may exchange information with those credit providers named in this application or named in a consumer credit report issued by a credit reporting agency for the following purposes:

- to assess an application by me/us for credit
- to notify other credit providers of a default by me/us
- to exchange information with other credit providers as to the status of this loan where I am in default with other credit providers
- to assess my/our credit worthiness.

I /we understand that the information exchanged can include anything about my/our credit worthiness, credit standing, credit history or credit capacity that credit providers are allowed to exchange under the Privacy Act.

5. Agreement to a credit provider being given a consumer credit report by a credit reporting agency to assess a guarantor (Section 18K 1(c) Privacy Act 1988)

I/we agree the BEST Telecom may obtain from a credit reporting agency a consumer credit report containing information about me/us for the purpose of assessing whether to accept me/us as a guarantor for credit applied for by, or provided to, the borrower(s) [named in agreement]. I/we agree that this agreement commences from the date of this agreement and continues until the credit covered by the borrower(s) application ceases.

6. Agreement to a credit provider disclosing a report including a consumer credit report to potential or existing guarantor (Section 18K (1) Privacy Act 1988)

I/we agree that BEST Telecom may give to a person who is currently a guarantor, or whom I/we indicated is considering becoming a guarantor, a credit report containing information about me/us for the purpose of [name of prospective guarantor] deciding whether to act as a guarantor, or to keep [name of existing guarantor] informed about the guarantee. I/we understand that the information disclosed can include anything about my/our credit worthiness, credit standing, credit history or credit capacity that credit providers are allowed to disclose under the Privacy Act, and includes a credit report.

Name (please print) _____

Signature _____ Date _____

Name (please print) _____

Signature _____ Date _____

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