



## PRICE MATCH - TELSTRA HOME PHONE & INTERNET (BUNDLED)

Monthly Fee <sup>1</sup> over 24 months + \$59 upfront	\$89 Plan	\$99 Plan	\$109 Plan	\$139 Plan	\$159 Plan
<b>Usage allowance</b>	5GB	200GB	100GB	200GB	500GB
<b>Line rental</b>	✓	✓	✓	✓	✓
<b>Home Phone Plan</b> <small>(click each plan name for details)</small>	HomeLine® Reach	HomeLine® Budget	HomeLine® Reach	HomeLine® Ultimate	HomeLine® Ultimate
<b>Local calls</b>	✓ Unlimited	30c untimed	✓ Unlimited	✓ Unlimited	✓ Unlimited
<b>STD calls</b>	\$1 untimed (24 hrs, 7 days)	\$3 for the first 3 hrs (7pm- midnight)	\$1 untimed (24 hrs, 7 days)	✓ Unlimited	✓ Unlimited
<b>Capped calls to Telstra mobiles for the first 20 minutes</b>	\$1 per call (24 hrs, 7 days)	\$3 per call (7pm- midnight)	\$1 per call (24hrs, 7 days)	✓ Unlimited	✓ Unlimited
<b>Capped calls to non- Telstra mobiles for the first 20 minutes</b>	\$2 per call anytime (24hrs, 7 days)	36c per min. No cap.	\$2 per call (24hrs, 7 days)	\$1.50 per call (24hrs, 7 days)	✓ Unlimited
<b>International</b>	Standard per min rates	Standard per min rates	From 2c min + 45c connection fee to fixed lines in selected countries <sup>2</sup>	From 2c min + 45c connection fee to fixed lines in selected countries	From 2c min + 45c connection fee to fixed lines in selected countries
<b>Discounted international calls to selected countries<sup>1</sup></b>			✓	✓	✓ \$10 credit per month
<b>MessageBank®</b>	✓	✓	✓	✓	✓
<b>Call Number Display</b>	✓	✓	✓	✓	✓
<b>Call Waiting</b>	✓	✓	✓	✓	✓
<b>Call Forward</b>	✓	✓	✓	✓	✓
<b>3-Way Chat (call charges apply)</b>	✓		✓	✓	✓
<b>Call Back (call charges apply)</b>				✓	✓
<b>Call Return (call charges apply)</b>				✓	✓

### RIGHT FIT GUARANTEE

### NOT SURE WHICH BUNDLE IS RIGHT FOR YOU?

No problem. Buy a Complete Home Bundle now and have the confidence that you can swap to one of our other available Complete Home Bundles, at no additional cost.

**FIND OUT MORE**

<sup>1</sup> Contract of 24 months applies, minimum cost = monthly plan fee x 24, plus usage and \$9.95 delivery. Prices include discount for electronic delivery of, or downloading of invoices from Internet, as well as Automatic Payment.

<sup>2</sup> Access great international call rates from your home phone to fixed lines and international mobiles in more than 70 selected countries. Calls start from as low as 2 cents per minute plus 45 cent connection fee for calls to fixed lines in Canada, Singapore, UK and USA. Find out more.

Other Refer to <http://www.bestit.net.au> for feature charge, other call types, Reverse Charge, Premium calls and calls to 13 numbers.

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**... Don't settle for second best**

BEST TELECOM PTY LTD ★ ABN 12 144 987 422

Phone 1300 85 BEST (2378) ★ Fax 1300 85 2379 ★ Email [info@besttelecom.com.au](mailto:info@besttelecom.com.au)

Correspondence P O Box 400, Varsity Lakes QLD 4227



## STANDARD RATE PLANS (UNBUNDLED)

(use these plans for extra lines with lower or not requiring Internet)

### Home & Small Business phone plans

	Freedom 69.95 <sup>1</sup>	Bronze <sup>1</sup>	Silver <sup>1</sup>	Gold <sup>1</sup>
<b>Line rental</b>	\$69.95	\$34.95	\$32.95	\$36.95
<b>Local calls</b>	Free	17½c per call	50 free Local calls & 15c per call thereafter	50 free Local calls & 12c per call thereafter
<b>STD calls within Australia</b>	Free	17½c untimed	12c/minute, capped at \$1.73 for 30 minutes	12c/minute, capped at \$1.73 for 30 minutes
<b>Calls to mobiles</b>	29c per minute, capped at 95c for 10 minutes	27c per minute	29c per minute, capped at 95c for 10 minutes	29c per minute, capped at 95c for 10 minutes
<b>International Calls</b>	Varies	Varies	Varies	From 5.9c per minute <sup>3</sup>
<b>Flag fall on non-local calls</b>	Nil	15c per call	13c per call	Nil
<b>GST</b>	Inclusive	Inclusive	Exclusive	Exclusive
<b>Other</b>	refer to <a href="http://www.bestit.net.au">www.bestit.net.au</a> for feature charges, eg. optional features, other calls, such as Reverse Charge, Premium calls and calls to 13 numbers.			

### Business or Enterprise standard phone plans

	Elite <sup>1</sup>	Flat Rate <sup>1</sup>	Flat Rate Premium <sup>1</sup>
Line rental per line	\$31.77 per month	\$69 per line per month	\$149 per month
Local calls	12c per call, untimed	Included, no extra charge	Included
STD calls within Australia	8c per minute	Included, no extra charge	Included
Calls to mobiles	23c per minute	16c per minute	Included
International Calls	See BEST telecom Freedom rate card		Included
Flag fall on timed calls	None	22c per call	Included
<b>GST</b>	Exclusive	Exclusive	Included
<b>Other</b>	refer to <a href="http://www.bestit.net.au">www.bestit.net.au</a> for feature charges, eg. optional features, other calls, such as Reverse Charge, Premium calls and calls to 13 numbers.		

<sup>3</sup> International call charged from 5.9c per minute to the top 20 international destinations preselected by BEST telecom on our International Rate Card.

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## CUSTOMER AUTHORITY FORM

### CUSTOMER DETAILS (the "Customer", "I" or "me")

Contact name: \_\_\_\_\_ DOB \_\_ / \_\_ / 19 \_\_

Business details: \_\_\_\_\_ ABN \_\_\_\_\_

Service Address: \_\_\_\_\_

Postal Address: \_\_\_\_\_

### NUMBER DETAILS FOR PHONE LINE PLANS

Write telephone number/s below to select of BEST telecom as your provider of phone Services. You may also opt for phone plans to be used that do not include internet, please refer to our Standard Rate Plans (on Page 2) for these lines.

Phone Number <sup>4</sup>	Plan Name, ie. \$109 Plan	Current Phone Provider	Current Internet Provider

In specifying the **Plan Name**, you acknowledge that details of these have been provided to you

**Please complete these items below** to ensure that processing of your order is not delayed:

- attach a copy of your most recent phone bill showing the above numbers when returning this form;
- complete and signed **Payment Authority & Direction** (PAD01) (page 3 & 4); and  
*(line rental is billed monthly in advance (first month pro rata, plus next month), usage is billed monthly in arrears)*
- complete and signed **Privacy Act Declaration** (page 5 & 6).

### AUTHORITY TO CHANGE PROVIDER OF SERVICES

In completing this authority, BEST Telecom Pty Ltd (ABN 12 144 987 422) ("BEST" or "You") will provide me with a single bill for line rental, local calls, long distance and service & equipment charges. I certify that I have the authority and these details are correct. I understand that by nominating BEST as the preferred provider for the telephone number/s below, that BEST will become the carrier for the services listed.

Signature \_\_\_\_\_

Date: \_\_ / \_\_ / 20 \_\_

<sup>4</sup> *Note, we ONLY provide service to customers that currently have Telstra lines (not applicable to Optus or Primus lines that are not active on the Telstra network – normal activation fees apply to offer service on these lines).*

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## PAYMENT AUTHORITY & DIRECTION (PAD01)

Contact details	Name: _____ Position: _____ eg. director/proprietor/manager		
Organisation / entity and trading details	Individual / company _____ as trustee for (if applicable) _____ trading as _____ <span style="float: right;">ABN _____</span>		
Postal Address	_____		
Phone		Fax	
1. Primary payment details	Credit Card _____ Expiry ___ / 2 ___ or Bank BSB ___-___ Bank Account _____		
Credit card CCV	_____ (only applicable for credit cards)		
Cardholder name	_____		
Cardholder signature	_____		
2. Backup payment details	Credit Card _____ Expiry ___ / 2 ___ or Bank BSB ___-___ Bank Account _____		
Credit card CCV	_____ (only applicable for credit cards)		
Cardholder name	_____		
Cardholder signature	_____		

I authorise and direct **BEST Telecom Pty Ltd** or its nominee to charge the Account Details with all relevant fees and charges due under my Agreement with them from an account held at the financial institution identified subject to the terms and conditions of the Direct Debit Request Service Agreement published at <http://www.bestit.net.au>.

Signature \_\_\_\_\_

Date: \_\_\_ / \_\_\_ / 20\_\_

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**Important Notice to Applicant(s) for Credit  
(Section 18(E)(1) Privacy Act 1988)**

**Notice of Disclosure of your Credit Information to a Credit Reporting Agency  
(Privacy Act 1988)**

BEST Telecom Pty Ltd ABN 12 144 987 422 may give information about you to a credit reporting agency, for the following purposes:

- to obtain a consumer credit report about you, and/or
- to allow the credit reporting agency to create or maintain a credit information file containing information about you.

The information is limited to:

- Identity particulars - your name, sex, address (and the previous two addresses) date of birth, name of employer, and drivers licence number.
- your application for credit or commercial credit - the fact that you have applied for credit and the amount.
- The fact that BEST Telecom Pty Ltd ABN 12 144 987 422 is a current credit provider to you.
- **loan repayments which are overdue by more than 60 days, and for which debt collection action has started.**
- advice that your loan repayments are no longer overdue in respect of any default that has been listed.
- information that, in the opinion of BEST Telecom Pty Ltd ABN 12 144 987 422 you have committed a serious credit infringement (that is, fraudulently or shown an intention not to comply with your credit obligations).
- dishonoured cheques - cheques drawn by you for \$100 or more which have been dishonoured more than once.
- that credit provided to you by BEST Telecom Pty Ltd ABN 12 144 987 422 has been paid or otherwise discharged.

**Period to which this understanding applies**

This information may be given before, during or after the provision of credit to you.

Name (please print) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name (please print) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

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**Statement By Applicant (s) For Credit**

Please read carefully before signing. Where there is more than one applicant, each applicant must sign.

**1. Giving information to a Credit Reporting Agency (Section 18E(8)(c) Privacy Act 1988)**

BEST Telecom Pty Ltd ABN 12 144 987 422 ("BEST Telecom") has informed me that it may give certain personal information about me to a credit reporting agency.

**2. Access to Commercial Credit Information (Section 18L(4) Privacy Act 1988)**

I/we agree that BEST Telecom may obtain information about me/us from a business which provides information about the commercial credit worthiness of persons for the purpose of assessing my/our application for consumer credit.

**3. Access to Consumer Credit Information (Section 18K(1)(b), Privacy Act 1988)**

I/we agree that BEST Telecom may obtain a consumer credit report containing information about me from a credit reporting agency for the purpose of assessing my/our application for commercial credit.

**4. Exchange of Credit Worthiness Information (Section 18N, Privacy Act 1988)**

I/we agree that BEST Telecom may exchange information with those credit providers named in this application or named in a consumer credit report issued by a credit reporting agency for the following purposes:

- to assess an application by me/us for credit
- to notify other credit providers of a default by me/us
- to exchange information with other credit providers as to the status of this loan where I am in default with other credit providers
- to assess my/our credit worthiness.

I /we understand that the information exchanged can include anything about my/our credit worthiness, credit standing, credit history or credit capacity that credit providers are allowed to exchange under the Privacy Act.

**5. Agreement to a credit provider being given a consumer credit report by a credit reporting agency to assess a guarantor (Section 18K 1(c) Privacy Act 1988)**

I/we agree the BEST Telecom may obtain from a credit reporting agency a consumer credit report containing information about me/us for the purpose of assessing whether to accept me/us as a guarantor for credit applied for by, or provided to, the borrower(s) [named in agreement]. I/we agree that this agreement commences from the date of this agreement and continues until the credit covered by the borrower(s) application ceases.

**6. Agreement to a credit provider disclosing a report including a consumer credit report to potential or existing guarantor (Section 18K (1) Privacy Act 1988)**

I/we agree that BEST Telecom may give to a person who is currently a guarantor, or whom I/we indicated is considering becoming a guarantor, a credit report containing information about me/us for the purpose of [name of prospective guarantor] deciding whether to act as a guarantor, or to keep [name of existing guarantor] informed about the guarantee. I/we understand that the information disclosed can include anything about my/our credit worthiness, credit standing, credit history or credit capacity that credit providers are allowed to disclose under the Privacy Act, and includes a credit report.

Name (please print) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name (please print) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

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